



TERMS AND CONDITIONS

Haloyiannis Andros (referred to in this document as “Haloyiannis”, “us”, “we”, or “ our”), a subdivision of ZEIN IKE located at Aladino, Andros, Greece, 84500 will be pleased to provide you (referred to in this document as either you” or “your”) and members of your party, luxury accommodation and outdoors activities at the Property on the terms and conditions set out in this document.

Please read these Terms & Conditions carefully (“Terms”). These Terms (in their entirety) constitute a legally binding agreement between you and Haloyiannis. By making a Trip Reservation with Haloyiannis you are agreeing, on behalf of yourself and all other individuals that you book for, to be bound by these Terms. You further agree that you are acting as an agent for such other individuals and these Terms shall apply to them.

All guests must sign a waiver in order to participate in the Trip Reservations arranged to you by Haloyiannis. Please review the Release of Liability, Waiver of Claims, Assumption of Risk and Indemnity Agreement section below prior to booking.

PAYMENT POLICIES

DEPOSIT & FINAL BALANCE

You will provide us with a deposit of 35% (the “Deposit”) of the final booking price (the “Final Booking Price”) as listed on the booking confirmation from Haloyiannis (the “Confirmation”) in order to secure a trip reservation with Haloyiannis (a “trip Reservation”) immediately upon making the Trip Reservation. The balance of the Final Booking Price is due 30 days before the anticipated start date as listed on the Booking Confirmation (the “Date”).

PAYMENT TERMS & CONDITIONS

All prices listed in the Booking Confirmation and in this document are in Euros. We accept payments in the form of bank transfers. Overdue payments will be charged a 5% monthly interest on the Final Booking Price.

RELEASE OF LIABILITY, WAIVER OF CLAIMS, ASSUMPTION OF RISKS AND INDEMNITY AGREEMENT REQUIREMENT

All participants in the Trip Reservation must review and agree to Haloyiannis’s Release of Liability Waiver of Claims, Assumption of Risk and Indemnity Agreement (the “Waiver”) as a condition of participating in the Trip Reservation (i.e. staying at Haloyiannis Andros and participating in the organized activities). If the Waiver is not completed, the individual will not be permitted to participate in the Trip Reservation. This Waiver requirement applies to all guests participating in the Trip Reservation, including those who are added or substituted after the original booking. By signing the Waiver, you will waive or give up certain legal rights, including the right to sue for negligence, breach of contract, or breach of the Occupiers

Liability Act or claim compensation following an accident. The form of Waiver can be viewed [here](#).

You will not be eligible for a refund based on any failure or refusal to sign the Waiver.

PLEASE READ THE WAIVER CAREFULLY PRIOR TO BOOKING!

All guests, or their parent/legal guardian for guests under the age of 18, will be provided with a paper waiver upon arrival at Haloyiannis resort and will be required to read and agree to the Waiver at that time.

If you are booking for other guests, it is your responsibility to notify them of this waiver requirement and provide them with a link to, or copy of, the Waiver for their review.

CANCELLATION POLICIES

RESERVATION CANCELLATION

By making a Trip Reservation, you accept and agree to the cancellation and no-show policy of Haloyiannis. If you cancel a Trip Reservation fewer than 30 days in advance of the Start Date, the entire Final Booking Price will be non-refundable.

If you cancel a Trip Reservation more than 30 days in advance of the Start Date, the Deposit will be non-refundable, but Haloyiannis will provide a voucher for the value of deposits. The voucher can be used for future booking. The voucher has no expiration date, may be transferred to another person or group, and it is not-refundable.

Haloyiannis reserves the right to cancel or modify a Trip Reservation where it appears that you or a member of your party has engaged in fraudulent or inappropriate activity (as determined in the sole discretion of Haloyiannis) or under other circumstances where it appears that the Final Booking Price or terms of a Trip Reservation contain or resulted from a mistake or error, however, caused.

If you fail to pay Haloyiannis as per the payment terms, Haloyiannis has the right to cancel your Trip Reservation without prior notice and with no refunds or vouchers.

TRAVEL INSURANCE

While Haloyiannis makes every effort to exceed trip expectations, travel insurance can offer extra peace of mind in case of any unexpected or disappointing situations. Whether it's a medical emergency, illness, trip cancellation, government travel restrictions, travel delays, lost luggage, or changes or cancellations of trip activities (such as helicopter bookings) without refund due to weather, illness, or other causes, having coverage can help cover unexpected costs and non-refundable fees. We highly recommend you purchase travel insurance.

THIRD PARTY BOOKINGS

All reservations made by Haloyiannis on your behalf with third party service providers, such as helicopter, ferry and yacht cruise, are subject to the service provider's terms and conditions. Any claim that you have against a third-party service provider for lack of or poor service is between you and that service provider.

In the event any transportation booked through us is late, delayed or cancelled, or you miss your connection for any reason, the associated costs are your responsibility. Haloyiannis is not responsible for the costs of any delays, disruptions or missed transportation, or for

missed days of your trip, for any reason. Transportation can be delayed and unpredictable for factors beyond anyone's control. We highly recommend you purchase travel insurance.

ACCOMMODATION POLICIES

MINORS

Haloyiannis welcomes guests who are 11 years or older (a "Minor"). If your group includes any Minors, then it is your sole responsibility to monitor and supervise the Minor at all times and to obey the instructions of Haloyiannis staff in respect of yourself and the Minor at all times.

Haloyiannis does not condone the use of alcohol or cannabis by a Minor. By making a Trip Reservation, the Guest acknowledges that they have been advised that the legal consumption age in Greece is 18 and, in consideration of Haloyiannis accepting the Trip Reservation, hereby waives any and all claims that the Guest have or may in the future have against Haloyiannis in relation to the consumption of alcohol or cannabis by a Minor on or near the Property, to release Haloyiannis from any and all liability for any loss, damage, expense or injury, including death, that the Guest or the Guest's next of kin may suffer, as a result of consumption of alcohol or cannabis by a Minor on or near the Property, and to indemnify and save harmless Haloyiannis from any claims against or losses suffered by Haloyiannis or any of its directors, officers, employees, agents and affiliates arising from or in any way connected with the consumption of alcohol or cannabis by a Minor from such Guest's group.

PREGNANCY POLICY

Activities can be strenuous and may not be recommended for individuals who are pregnant. It is the responsibility of a pregnant guest to consult with their qualified physician to determine what activities it is safe for them to participate in and what activities they should not participate in. It is the sole responsibility of a pregnant guest to determine what activities are appropriate for them.

DRUG & ALCOHOL & SMOKING POLICY

For the safety and enjoyment of all guests, the following rules apply at Haloyiannis:

1. Outside alcohol (other than wine) is not permitted in licensed areas;
2. The legal age for alcohol and cannabis consumption in Greece is 18 years of age;
3. The use, possession and distribution of Illegal drugs or substances is strictly prohibited on the premises;
4. Smoking is only permitted in designated outdoor areas. Smoking is prohibited inside or near any building structure. Please dispose of butts properly to avoid a fire hazard and to maintain the cleanliness and integrity of the environment.
5. Alcohol and cannabis are to be used in a responsible manner that does not interfere with the enjoyment or safety of others; and
6. Participating in activities organized by Haloyiannis while under the influence of drugs or alcohol is strictly prohibited. You acknowledge and agree that whenever participating in an activity organized by Haloyiannis, neither you nor members of your party will be impaired by any substance, including, but not limited to, alcohol, cannabis, illegal drugs and other controlled substances. Haloyiannis reserves the right to deny participation by anyone that appears to be in contravention of this policy.

GENERAL POLICY

LUGGAGE

We would like to bring to your attention that typically there is limited storage space on a transporting helicopter. Further, on the ferry luggage may be carried at hands. Thus, we recommend luggage of 15 kilos (35 pounds) for each guest. If we plan to have numerous and heavy luggage we will be glad to accommodate the extra luggage weight; however we would like you to inform Haloyiannis of this matter prior to the Start Date of your trip.

DRONE USE

Due to considerations in relation to high volume of air traffic, guest and neighbors privacy, and sensitive wildlife habitat on the Property, Haloyiannis, prohibits the use of all drones, or similar technology, at the Property. You agree that neither you nor any member of your party will use a drone or similar technology on or near the Property.

RESPECTFUL ENVIRONMENT POLICY

We are committed to providing a welcoming, safe, and respectful environment for both our guests and our staff. To ensure everyone has a positive experience, we kindly ask that all guests treat our team members with kindness, courtesy, dignity and respect at all times. We believe in creating a friendly atmosphere, free of verbal abuse, discriminatory comments, physical intimidation, or any form of harassment, where all individuals can feel valued and comfortable. If any guest's behavior is disruptive or inappropriate, or if it makes our staff or other guests feel unsafe or uncomfortable, we may need to address the situation. In such cases, we reserve the right to ask the guest to leave the premises without a refund. We appreciate your cooperation in helping us maintain a respectful and enjoyable experience for everyone!

GRATUITY

Gratuity is not included in the Final Booking Price. At the end of the trip, you will have the opportunity to leave a gratuity for the staff at Haloyiannis.

FORCE MAJEURE

Haloyiannis shall not be liable for delays or failure in the performance of any obligation under this Trip Reservation that is caused by an act or occurrence beyond its reasonable control, including but not limited to Acts of God, fire, floods, earthquakes, global pandemics or regional epidemics, government travel restrictions or requirements, war, civil disturbance, blockades, labour disputes, extreme weather conditions, or cancellations or lack of service by a third party service provider (a "Force Majeure Event"). If a force majeure event occurs, Haloyiannis's performance of the affected obligations shall be excused for the period of delay resulting from the force majeure event without any liability on the part of Haloyiannis.

LIMITATION OF LIABILITY REGARDING TRIP RESERVATION

Haloyiannis's Release of Liability, Waivers of Claims, Assumption of Risk and Indemnity Agreement (the "Release Agreement") signed by all guests takes precedents over these Terms & Conditions, including the limitation of liability set out below. In the event the Release Agreement does not apply to a particular claim arising out of the Trip Reservation, the following shall apply:

Our liability, for all causes arising out of this Trip Reservation, whether based in contract, tort, negligence, strict liability, or otherwise will, in the aggregate, not exceed the actual fees paid by you to us pursuant to the Trip Reservation. In no event will we be liable for incidental, consequential, punitive, indirect, or special damages, including, without limitation, any interruption or loss of business, profit, or goodwill. As a condition for recovery of any liability, you must assert any claim against us within three months after discovery or 60 days after the termination of the Trip Reservation, whichever is earlier.

GOVERNING LAW & JURISDICTION

The Trip Reservation and all disputes and controversies relating to or arising out of the Trip Reservation and these Terms & Conditions and any injury, loss or damage suffered by a guest while participating in a Trip Reservation are governed by and will be interpreted and construed in accordance with the laws of the Hellenic State applicable therein without any reference to conflicts of law rules. By making a Trip Reservation, you irrevocably at torn and submit to the exclusive jurisdiction of the Hellenic courts situated in the City of Syros, Cyclades (and appellate courts therefrom) and waive objection to the venue of any proceeding in such court or that such court provides an inappropriate forum.

We thank you for choosing Haloyiannis and appreciate the opportunity to serve you!

HALOYIANNIS ANDROS

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